



## LIMITED LIFETIME WARRANTY

Architectural Plantation Shutters custom shutter structure and painted finish are warranted against manufacturer's defects for the lifetime of the buyer for as long as they reside in the home.

Architectural Plantation Shutters will repair or replace manufacturer and installation defects at our discretion, free of charge. Warrantees are limited to: original customers with original purchase contracts; custom shutters receiving normal care and maintenance; and shutters remaining in their original opening locations. Manufacturer and installation defects do not include normal wear, minor fading, moisture damage, misuse, or abuse.

Architectural Plantation Shutters are manufactured to industry standards. Minor imperfections or blemishes not easily noticeable under ordinary lighting conditions in normal installations are not considered defects. Warp of any component that does not exceed 1/32" per foot will not be considered a defect.

This warranty does not include any conditions or damages caused as a result from accidents, alterations, misuse, abuse, misapplication, exposure to the elements, fire, flood, improper maintenance, failure to follow use or care instructions, or acts of God. This warranty does not cover any servicing costs incurred for installation adjustment or minor repairs (such as staple replacement) or conditions characteristic to the product caused by normal wear and tear.

Natural wood shutters with transparent wood stained finishes will fade and therefore no warranty is implied for these type stained natural wood finishes.

### A Note on Moisture Damage:

Architectural Plantation Shutters custom shutters are constructed of kiln-dried wood containing no more than 8% moisture by weight. Kept reasonably dry, this wood will maintain its pristine state across a normal lifetime. Exposed to moisture, our wood tends to resist absorption as it is a close-grained wood and is finished with multiple layers of water-resistant paint and/or sealer. However, over time and with repeated exposure, even the best seals break down. The likeliest sources of repeated exposure include showers, sinks, open windows, broken window seals and air conditioning vents.

Evidence of moisture damage may include swelling, cracked wood, cracked paint and discoloration. In extreme cases, hardware may rust and panels may no longer operate properly due to expansion or misalignment from swelling.

Moisture damage voids our structure and finish warranties. Moisture-damaged custom shutters can be refinished, but the repairs themselves cannot be warranted as there are no practical methods for removing moisture from damaged panels.

# ARCHITECTURAL PLANTATION SHUTTERS, INC.

## Care & Maintenance

One of the most popular selling features of our plantation shutters is that, not only do they add a level of glamour and style, but the 100% acrylic painted finish is easily cleaned with a soft dust cloth or feather duster. A clean, damp terry cloth rag works well also. Regular, brief dusting as such will keep them looking good for as long as you own them.

When it comes to keeping them looking that way after a period of time has elapsed, allowing enough dirt and grime to settle on them, our wood plantation shutters can be wiped clean quickly and easily - no risk of marking or surface damage - no need for tough detergents or scrubbing. Simply use a little Windex or non wax furniture cleaner like Endust, spray it on a soft rag and simply wipe until clean. There is little risk of you damaging the appearance.

Architectural Plantation Shutters are made from the finest quality timber and components.

- Rotate blades regularly. If blades do not stay in the position you choose, there is a #2 combination phillips/square drive adjustment screw on each side of the shutter. To increase the tension on the movement of the louvers, tighten ***both*** screws by turning slightly clockwise (about 1/10 of a revolution) until the desired resistance is achieved. ***Do not over tighten.***
- When bi-folding panels or if sliding as bypass, remember to close blades to prevent damage. Confirm panels in windows are properly fitted to catches or supports at all times.
- Keep free of dust with a soft cloth.
- NEVER use a silicon based product for cleaning your shutters.
- Do not leave shutters wet.
- You should receive a bit of touch up paint with your shutters. Repair damaged surfaces to prevent premature deterioration.